

## IBM ServicesAssistant Solution Summary

For Information purposes only with End User Reference prices - Final prices will be those in effect when the contract is signed

Customer Information	
Customer Name:	Signing Customer Number: TTMXCCBL
Customer Type	COMMERCIAL CUSTOMER
Business Partner Information	
BP Name: ARROW ENTERPRISE COMPU	BP Number: 06861724
Contract Information	
Contract Start Date	12/12/2013
Standard Contract Term Stop Date	12/11/2014
Non-Standard Contract Term Stop Date	
Proposal Reference Date	12/12/2013
Charge Period Start Date	12/12/2013

General Information			
Solution Summary ID	A4CCBL	Status	Priced
Channel Indicator	J	Created By	ARJAMES
Pricing structure	Remarketer	Created On	12/12/2013
Description	Cothorn-Madison-9407 10-1ccc4-1yr	Last Updated By	ARJAMES
Associated contract number		Last Updated On	12/12/2013
Fiscal Period			
Type of Discount(s) Applied			
<sup>1</sup> Accumulated Adjustment Invoicing Option	N		

### Summary Section

#### Summary for 12 MONTH TERM,PREPAY, I LVL

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
01017598	ARROW ENTERPRISE COMPUTING SO COUNTY OF MADISON SHERIFF OFF 146 W CENTER ST CANTON MS39046-3735	\$ 1,237.60	\$ 1,075.96	\$ 2,859.99	\$ 5,173.55
<b>Totals Inclusive of MES</b>		\$ 1,237.60	\$ 1,075.96	\$ 2,859.99	<b>\$ 5,173.55</b>

Renewal of IBM support contract on AS/400 system at the 50. 12 months prepaid.

**Details for Maintenance Machine List - 12 MONTH TERM,PREPAY, I LVL**

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the entire prepay term.

Installation Customer Number: 01017598 City, State: CANTON MS 39046-3735

Description	Type	Model / Feature	Serial Number	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Type of Svc <sup>2</sup>	Maint Svc <sup>3</sup>	Code <sup>4</sup>	Charges
IBM POWER 520 EXPRESS	9407	M15	00001CCC4			1	A	1		\$ 1,075.96
HH 800GB LTO4 SAS TAPE DRIVE		5746				1				
<b>Subtotal without MES</b>										\$ 1,075.96
<b>Subtotal with MES</b>										\$ 1,075.96
<b>Recurring Maintenance Grand Total Without MES</b>										\$ 1,075.96
<b>Recurring Maintenance Grand Total With MES</b>										\$ 1,075.96

**Details for Services - 12 MONTH TERM,PREPAY, I LVL**

Charges shown below are for the first pricing option in the Summary Section. They exclude taxes. The details include charges for the entire prepay term.

Installation Customer Number: 01017598 City, State: CANTON MS 39046-3735

Description	Type	Model/Feature	Serial Number	Services Start Date	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Product Group/Service Option	Code <sup>4</sup>	Charges
SWMA FOR IBM i										\$ 2,859.99
								SOFTWARE MAINTENANCE		
								P05		
							2	CHARGEABLE PROCESSORS		
								FULL SHIFT		
	9407	M15	00001CCC4				1			
SWMA FOR IBM i ALF										
								AFTER LICENSE FEE	O	\$ 1,237.60
								CUST NOT CURRENT 5-6 MTHS		
								NUMBER OF PROCESSORS		
								P05		
	9407	M15	00001CCC4				1			
<b>Recurring Services Subtotal</b>										\$ 2,859.99
<b>One Time Charge Subtotal</b>										\$ 1,237.60
<b>Recurring Service Grand Total</b>										\$ 2,859.99
<b>One Time Charge Grand Total</b>										\$ 1,237.60





## Legends

<sup>1</sup> Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

### <sup>2</sup> TYPE OF REPAIR SERVICE:

A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays). 8am to 5pm, next business day

B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.

C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective

This type of repair Service includes a response objective and is not a guarantee

D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day 2 hour response objective

This type of repair Service includes a response objective and is not a guarantee

X) EasyServe (Remote delivered services)

### <sup>3</sup> MAINTENANCE SERVICES:

1) Maintenance of IBM Machines

2) Maintenance of Non-IBM Machines

3) Warranty Service Upgrade

13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period

16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs

18) Post Installation Coverage (PIC) Service Upgrade for selected Non-IBM Machines

### <sup>4</sup> CODES:

A (C) indicates a Machine that will have usage charges billed separately.

An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.

An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.

An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHIS contract with duplicate Maintenance Service coverage.

A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.

An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing is not included.

An (N) indicates that the Product is a non-GSA Schedule item.

An (O) indicates a one time charge.

A (P) indicates a Machine or Service with coverage on a non-CHIS contract.

An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.

An (S) indicates a manual order installation date change.

A (U) indicates Usage Charges which are measured in either feet, hours or impressions.

A (W) indicates a Machine under warranty.

An (X) indicates On-Order Products which are shown for planning purposes only.

An (Y) indicates On-Order MES Products which are shown for planning purposes only. Those charges are included in the related Machine.

<sup>5</sup> Charges Start/Stop dates shown are those that differ from the Contract period Start/End Dates